

# Update your Huawei B315 modem's firmware

This page gives you step-by-step instructions on how to update your Farmside Huawei B315 modem's firmware (Rural Wireless Broadband modem). If you have any trouble completing the steps below, please call our Customer Service team on 0800 32 76 74 and select option five. Our team is available to take your calls between 8am to 7pm Monday to Friday and 9am to 5.30pm weekends and public holidays.



We're always looking to give our rural communities the best wireless broadband available. As part of this, we've upgraded some of our broadband sites and to make the most of it, you'll just need to update your modem. By updating your modem you could get faster broadband speeds, a more consistent connection and an overall improved experience.

## Important things to know

- It will take around 20 minutes to update your software. While the upgrade is being completed your broadband will be affected as will your phone if it is connected to your modem. For this reason, we suggest you do the upgrade just before bed or first thing in the morning.
- When you update your modem, your Wi-Fi password will be changed and any customised or advanced configuration will be removed.
- Improved speed is dependent on cell sites in your area being upgraded.

## Before you start

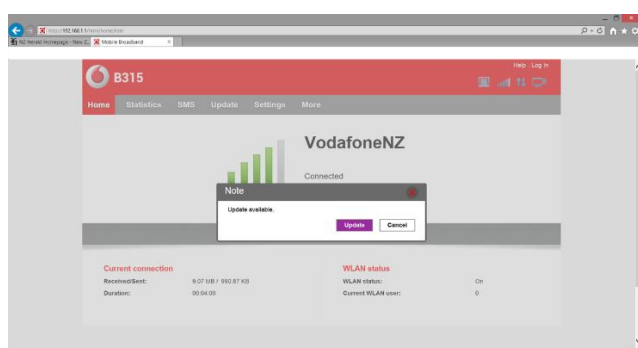
Before you get started have a quick look at the check list below to make sure you have everything you need for the update. You'll need:

- A Huawei B315 modem, which is also known as a Farmside Rural Wireless Broadband modem
- Your modem needs to be working so that you're connected to the internet
- Either a computer connected to your modem by Wi-Fi or an Ethernet cable, or an iPhone, iPad or an Android smartphone or tablet connected to your modem by Wi-Fi
- If you're using an Apple or Android device you'll also need to have downloaded the Huawei HiLink app, <https://itunes.apple.com/am/app/huawei-hilink-mobile-wifi/id546979875?mt=8>

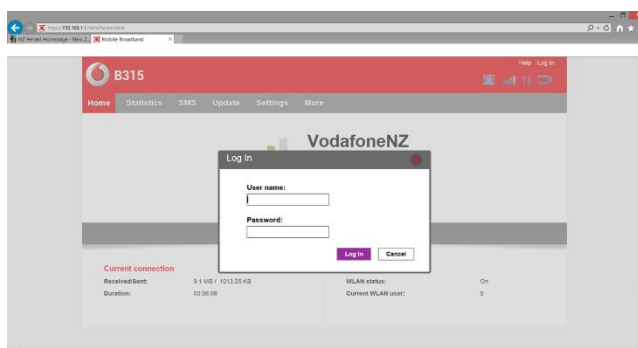
## Step-by-step instructions to update your modem using a computer

Please make sure your computer is connected to your modem either by Wi-Fi or an Ethernet cable.

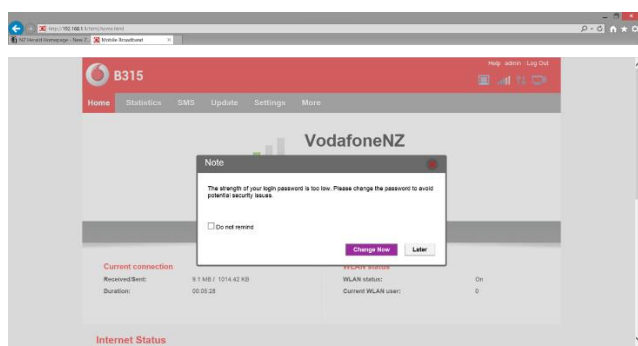
1. Using a web browser, log into your modem using the address <http://192.168.1.1>  
You will see a notification that the update is available



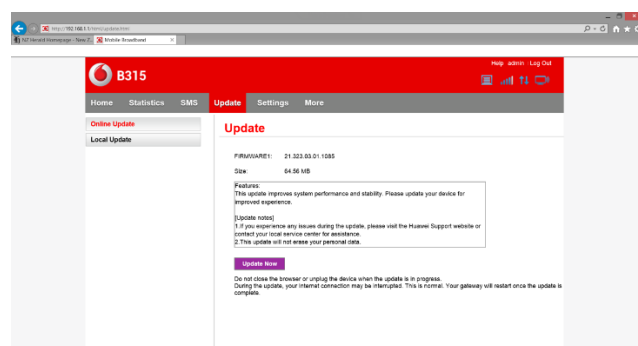
2. Log in using the following details – Username: admin – Password: admin



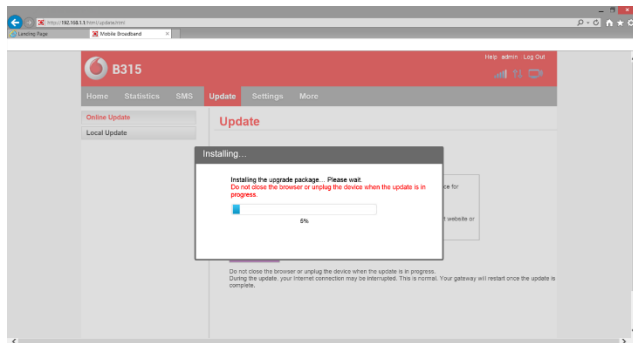
3. You will see a prompt to update your password, click LATER



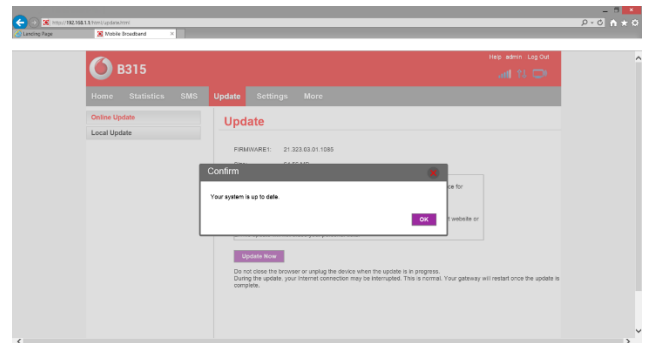
4. Select UPDATE NOW to start the process



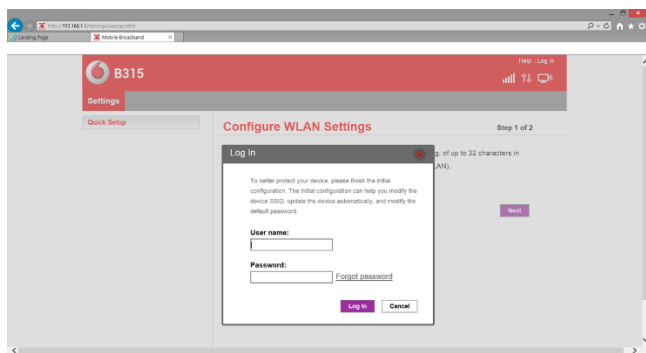
5. The software will begin downloading and then installing onto your modem



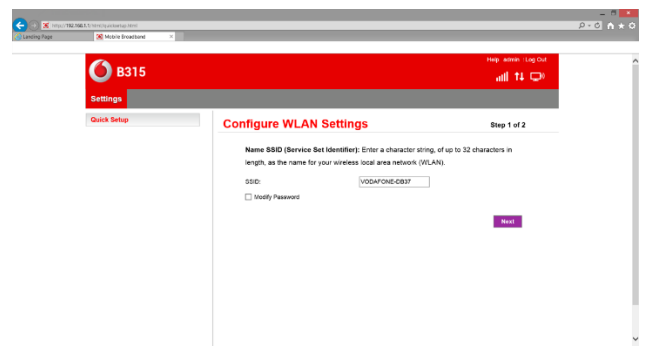
6. Once completed, you will see a notification that update is done



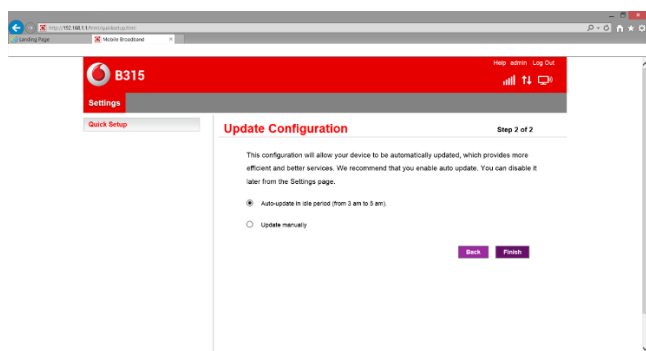
7. Log in as an admin user (username/password both 'admin')



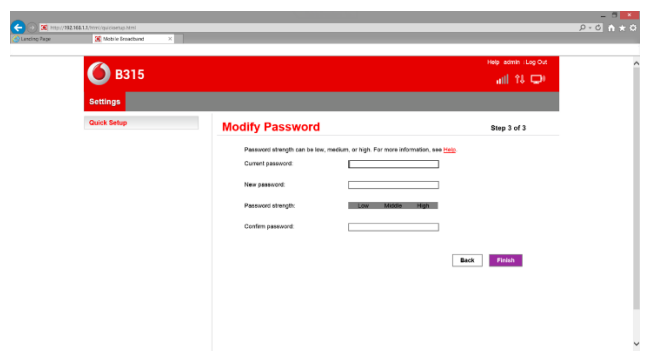
8. Check your SSID (Wi-Fi name)



9. Select Auto Update, click FINISH

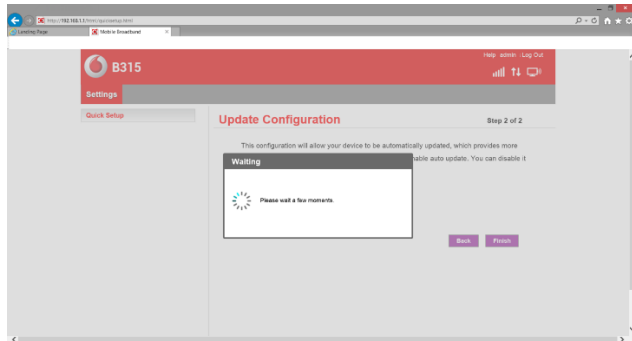


10. If you have the default admin login and password, you will be prompted to update this. We recommend you change it to the following: FS-farmside8899. (Please include the full stop as part of the password)



You'll then have the option to update your Wi-Fi name

11. The modem will then save your new configuration and confirm with SUCCESS



## Need help?

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